

The San Jose Fire Department
INCIDENT DISPATCHER TEAM

Oral Board Study Sheet

Revised Nov 22, 2006

In your forthcoming IDT Interview, you will be asked a series of ten questions. This purpose is to give the interviewers an idea of your background, familiarity with IDT, and your ability to function appropriately as an IDT member.

The interview questions will cover the following basic topics:

- An overview of your background and work experience as it pertains to an understanding of fire dispatch, ICS, fire scene operations, etc. Any relevant experience having to do with management of multiple communications and tasks in a noisy or distracting environment.
- Reasons for your seeking this specialty assignment. What you seek to get out of your participation in IDT – and what you have to give.
- Your familiarity with the role, responsibility, and function of the IDT. What types of incidents they respond to, and what they do when they get there.
- Any commitments that might interfere with your ability to respond into the field at a moment's notice.
- What you feel about your ability to respond while off duty and having to work out of doors in potentially inclement weather, in noisy and smoky environments, wearing heavy IDT safety gear, working closely with Chief Officers and senior command staff. Are you able to follow orders and react professionally in the midst of an intense command post?
- There will be a couple of situational/scenario questions, seeking your viewpoint on prioritizing channel allotment and responsibility.

The interview board recognizes that you have not yet been specially trained for this position. The questions are just intended to determine any relevant experience, and suggest how you might handle